

## **Leicestershire County Council Fair Processing Notice**

This notice is to tell you about why we need your information and how we will handle it. This notice is for

### **Resilience Partnership in the Chief Executives Department**

#### **What information do we need from you?**

We need to know the following about you:

- Name
- Address
- Telephone Number
- Email Address
- Health Information
- Medication
- Care Information
- Wellbeing Information

#### **Why do we need this?**

We need this information so we can provide support to yourself during and after an emergency.

#### **Why are we allowed to process your information?**

Data protection law allows us to process your information within certain conditions. In this case we will collect and process personal data about you to carry out our public task functions as a Local Authority and to deliver public services.

We also need an appropriate lawful reason to process sensitive data. In this case we are processing your sensitive personal data because of substantial public interest and due to health or social care requirements.

#### **Who will we share this with?**

Sometimes we need to share your information with others. We will only do this when it is necessary in order to offer you this service, or if we are required to do so by law. We do not plan to share it with anyone else or use it for anything else. When it is necessary, we may disclose your personal information to the following organisations:

- Local Authorities in Leicester, Leicestershire and Rutland
- Emergency Services in Leicester, Leicestershire and Rutland
- NHS Health partners in Leicester, Leicestershire and Rutland
- Utility Companies who operate within Leicester, Leicestershire and Rutland
- Voluntary Organisations who operate within Leicester, Leicestershire and Rutland

### **How will we keep it secure?**

We will take all reasonable steps to prevent the loss, misuse or alteration of your personal information. Only the people who need to see your personal information will be allowed access to it. We will not send your information outside of the UK.

### **How long will we keep it for?**

We will only keep this information for as long as necessary or as the law requires. For this service that would normally be up to 12 months.

### **What if something changes?**

If the information you provided changes or your circumstances change, please contact [emergency.management@leics.gov.uk](mailto:emergency.management@leics.gov.uk). If we need to change something like who we want to share this information with, we will contact you to let you know.

### **What are your rights?**

You may request to see a copy of the personal information we hold about you. The law also provides you with other rights regarding your information including some around; correction of inaccurate data, objection to processing, moving your information to somewhere else, and in some cases, getting your information deleted.

If you are unhappy with the way your data is being handled or if you need to contact Leicestershire County Council's Data Protection Officer, please contact the Information Governance Team: [informationgovernance@leics.gov.uk](mailto:informationgovernance@leics.gov.uk)

If you are not satisfied with any response you may receive from us based on a complaint or concern about your personal information, you then have the option of contacting the Information Commissioners Office to take that complaint further. The Information Commissioners Office does like to see that you have raised a complaint with the Council first and received a response before contacting them. If you do wish to contact them, the address details can be found below:

The Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF

Telephone: 0303 123 1113 (local rate) or 01625 545 745 (national rate)

Website: [www.ico.org.uk](http://www.ico.org.uk)

Email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

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